



E.ON

AGILE B2B PORTAL

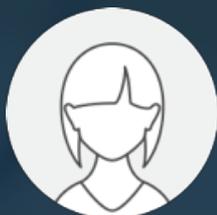
Solution

In close collaboration with E.ON, invokers further developed E.ON's Business Portal, which is a portal for E.ON's approximately 4,000 customers.

Customers are, for example, industrial companies, contractors, property managers and housing companies. They are now able to log in to their own pages and not only get an overview of their energy situation, but also get useful information to control their electricity, gas and district heating.

Analysing and comparing energy consumption across customer facilities, all the way to timetable-level, allows customers to monitor their energy consumption and identify irregular usage patterns.

These follow-ups across facilities mean that they have the opportunity to capture errors and optimise processes, which is something that can be seen on the bottom line when it comes to energy consumption for several millions of SEK.



Margareta Weber

Head of Solution Development and Support, E.ON

"invokers is the only consulting company I know that has an absolute focus on building beautiful, user-friendly web and mobile solutions that are linked to the heavy business logic of SAP."



Results

invokers has contributed to creating a large customer portal that is agile, flexible and modern and E.ON now has a greater ability to attract and maintain large energy customers.

Architecture, development processes and technology utilisation has been significantly improved and in addition, the portal improves administrative services for customers. This allows, for example housing associations with numerous amount of properties, to easily manage invoices and costs.

Challenges

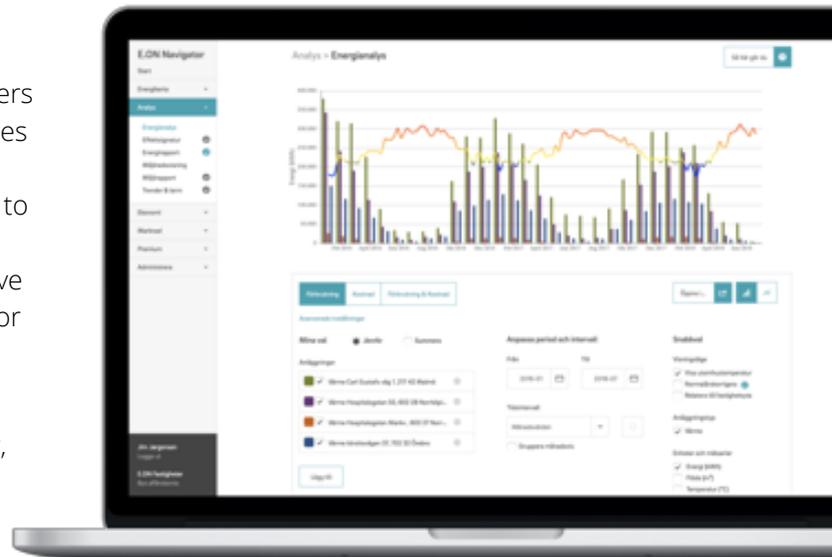
In a world filled with rapid changes, where customers expect and require smart digital services, businesses are facing only greater demands on web solutions, and E.ON's business capacity had to be developed to accommodate the changing conditions in the consumer market. E.ON struggled with an expensive and complex system that complicated processes for both E.ON and their customers.

Therefore, E.ON wanted an efficient platform that could be expanded quickly and in a stable manner, to give them the opportunity to offer new, elegant features and digital services to their customers.

Tech

The portal runs on a web server hosted on Microsoft Azure Cloud Platform, with user interface and design implemented in HTML5 / CSS3.

After re-design of the platform, it now runs with a smooth and efficient integration layer against SAP, as well as a robust, responsive and solid front-end architecture. And E.ON especially benefits greatly from the incredible flexibility the cloud platform provides.



About E.ON

E.ON is an international, privately owned energy supplier. They produce and supply energy in the form of electricity, gas, heat, cooling and waste management as well as energy related services to approximately one million customers. E.ON focuses on innovative customer solutions, renewable energy and distribution of electricity through networks as well as conventional electricity production, energy trading and oil and gas extraction.



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